

**Bruce William Holland Bourne MRICS MCI Arb**

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**A Brief History:**

Bruce has extensive experience of mediating commercial disputes, (500+) many of these were property related including building works, boundaries and rights of way. Bruce also has considerable experience in contentious probate and contract disputes. Prior to entering the world of mediation Bruce had a career as a chartered surveyor. He left his post as the managing director of a national firm of Chartered Surveyors within a large property Plc. in 2010. Bruce therefore brings an extensive career in property based companies, as well as management skills, to the world of mediation and disputes.

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**Profile:**

- A very experienced mediator having mediated in excess of 500 commercial disputes.
  - A firm manner enables this positive yet approachable Mediator to be very successful.
  - Encourages trust and respect through a mixture of his professionalism and friendliness.
  - Brings to Dispute Resolution considerable experience in business and property.
  - Vast experience in managing disputes providing valuable input to aid settlement
  - Considerable familiarity and understanding of complicated multiparty disputes.
  - Civil Mediation Council Registered Mediator
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**Key Skills:**

- Patient, empathic listener and communicator throughout all levels.
  - Quickly gains a thorough perception of the issues in dispute and the party's positions.
  - Ability to establish a trusting relationship with individuals and their advisors.
  - Excellent command of written and numerical matters.
  - Considerable experience in helping parties find a resolution to their dispute.
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**Some quotations from Bruce's clients:**

**Chambers & Partners Mediation Directory 2017** entry - "He has an amazing skill in damping the emotions down and getting people to focus on the real world," while another praises his "very good leadership qualities" and "down-to-earth manner".

**Chambers & Partners Mediation Directory 2016** entry – "Bruce Bourne is praised for his "calm and collected" approach to mediation and for remaining "really sensitive to all the parties." He is a qualified chartered surveyor and predominantly focuses on property disputes. He has additional substantive experience handling professional negligence claims".

**Chambers & Partners Mediation Directory 2015** entry – "Bruce Bourne marshals his experience as a chartered surveyor to bring a commercial and pragmatic approach to a wide array of mediations. He is experienced in areas such as property, and he enjoys a strong reputation for his assured disputes handling".

**Chambers & Partners Mediation Directory 2014** entry - Sources say he "takes a gentle role, allowing the parties to let off steam, thereafter allowing the dispute to focus on facts rather than emotional baggage".

"I have used many mediators in recent years, and have been a mediator myself for the last 6 years, and Bruce is one of the best I have come across. He got the measure of the parties very quickly and was instrumental in enabling an agreement to be reached which allowed the disputants (neighbours) to move on with dignity. As a mediator, I found myself making a mental note of some of Bruce's techniques".

"I was delighted to work with Bruce in a commercial dispute. The issues were complex and trial seemed inevitable. However, Bruce's pragmatic approach and determination to find a solution acceptable to all helped to resolve the issues efficiently and painlessly. His sense of humour was a definite bonus".

"I was recently at a mediation where Bruce Bourne acted as Mediator. Bruce presented a calm face in a difficult matter whilst offering pragmatic empathy to my client's position. He worked hard to build a rapport with my clients and gain their understanding. Settlement was aided by Bruce's hands-on approach throughout the Mediation. Bruce stayed solutions focused despite the many hurdles that were presented. I look forward to working with him again".

"Bruce's skill as a mediator was a major factor in reaching a settlement agreeable to both parties. He was commercial, astute, responsive and encouraged the parties to 'think outside the box' which enabled a speedy resolution. I look forward to using Bruce as a mediator again in the future and would recommend him to others".

"Mr Bourne clearly understood both parties' positions and worked well to manage both sides of the mediation and the varied personalities involved. His assistance was greatly appreciated and it is clear that without his facilitation the parties would not have been able to reach an agreement. Please pass on our sincere thanks".

### **Career History:**

**First-tier Tribunal Property Chamber Residential Property** **September 20 – to date**  
**Valuer Member** – sitting in Tribunal hearings using specialist knowledge and expertise as a Professional Member of the tribunal when handling applications, appeals and references about disputes over property and land.

**Fraley Bourne Ltd** **April 17 – to date**  
**Principal** – created a new commercial mediation business venture with very experienced and successful mediator, Andrew Fraley. Specialising in Property and Probate related disputes.

**Bruce Bourne Associates LLP** **Jan '11 - to date**  
**Managing Partner** – own business partnership, undertaking in excess of 500 Commercial Mediations relating to: Property, Probate, Business, Insurance, Landlord/Tenant, Employment, as well as other types of disputes.

**Civil Mediation Council** **Mar '14 – Feb '17**  
**Independent Board Member** – representing fellow mediators in defining and making a future for mediation in the UK.

**Chancellors Associates Chartered Surveyors** **Jan '03 - Dec '10**  
**Managing Director** – managing a team of 160 employed and contracted surveyors and support staff within a Plc.

### **Early Career:**

Operations Director, Woltons Chartered Surveyors 2000 to 2003  
Regional Manager, Halifax Plc (Colleys) - 1996 to 2000.  
Principle, Peglers Chartered Surveyor - 1982 to 1996.  
Surveyor, Gooch and Wagstaff - 1980 to 1982.

### **Relevant Education:**

BSc Estate Management - 1976 to 1980

### **Professional Qualification:**

Chartered Institute of Arbitrators Accredited Mediator – 2011.  
Associate of the Royal Institution of Chartered Surveyors – 1981.  
(Subsequently changed to Member of the Royal Institution of Chartered Surveyors).

### **Interests:**

Watching most sports, playing golf, skiing, going to the cinema/theatre, walking our dogs, listening to music.

**References available on request**